



# CHRIST COLLEGE (AUTONOMOUS)

Affiliated to University of Calicut and Accredited by NAAC 'A' Grade  
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## CONFLICT MANAGEMENT

(Value Added Certificate Course)

Course Code: CVAC004 -

### Summary Report 2018-19

The course started on August 22, 2018. There were 121 students and 119 students completed the course. The course was of 30 hrs duration.

#### Course Outcome:

- Analyze conflict management behavior by applying major theories to everyday conflict situations.
- Compare and contrast attitudes, values, and beliefs that differentiate between destructive and productive conflict management behavior.
- Analyze and distinguish between ethical and unethical conflict communication behavior.

*Jen 4.*

Coordinator: Ms. Jenny Thomas



*Fr. Dr. Jolly Andrews*

Fr. Dr. Jolly Andrews  
Assistant Professor-  
In-charge of Principal  
Christ College (Autonomous)  
Irinjalakuda